

Cyber Response Leading Practices

Integrated



Make sure that your Cyber, Business Continuity, Crisis Management and Incident Response plans are plug-compatible, connected and working together. This broadens the response, mitigates downstream impacts and can lower cost of the event

Technology and ingenuity will produce unexpected and unpredictable attacks. Plans cannot predict the next vulnerability. Plans should be adaptable to new threats and new approaches to counter-attack. Focusing on effect, independent of cause, is a leading practice



Innovative

Intuitive



Plans using specialized or seldom-used approaches and tools will always be difficult and clumsy to use. Plans built to be natural and instinctive are easier to learn and retain, faster to activate and less prone to hesitation or mistakes

Too many organizations focus on sophisticated defense and countermeasures but rely on manually-operated plans. Leading practice is to leverage automation and technology to make responses streamlined, self-activating and predictable. Best practice ensures that plan automation is isolated and redundant from the systems and organizations they protect



Enabled

Embedded



People are the weakest link—always have been, always will be. Awareness and mindfulness are the keys to a successful cyber posture. The plan, good hygiene and “In Case Of” must become part of the corporate culture. Best practice is moving from ‘big bang’ annual training to pervasive periodic events and moments.

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